

Find your money answers

The Consumer Financial Protection Bureau is working with your library to provide free tools and other selected resources that can help you find answers to your money questions.

Visit the library website or ask your librarian if you need information that can help you:

- Improve your credit
- Shop for loans
- Buy a house
- Set short or long-term money goals
- Develop a plan to reach your goals
- Save for college or repay student loans
- Start investing

The Consumer Financial Protection Bureau is a federal agency working to make banking, borrowing and other money-related services fairer for everyone.

Submit a complaint

Do you have an issue about a financial product or service? Send us your complaint and we will forward it to the company and work to get a response from them. You can submit a complaint:

Online

consumerfinance.gov/complaint

By phone

(855) 411-CFPB (2372)

TTY/TDD 855-729-CFPB (2372)

Call center hours are 8 a.m.–8 p.m.
Eastern time (Monday through Friday)

By fax

(855) 237-2392

By mail

Consumer Financial Protection Bureau
P.O. Box 4503 Iowa City, IA 52244



When was the last time you checked your credit report?

Visit annualcreditreport.com every 12 months to get your three free reports. If you have questions about fixing mistakes in your credit reports, visit consumerfinance.gov/askcfpb or talk to your librarian about where to go for more information.